



A Division of LITE-GUARD, Inc.

video visitation solutions

The major benefits of Video Visitation Systems are cost savings, safety enhancements, and improvements of visitation quality for both visitors and inmates. Systems can pay for themselves through cost savings in 1–3 years.

This technology dramatically reduces the labor and transportation costs required to facilitate visits and courtroom arraignments, allowing for reallocation or reduction of resources. VISITTECH is an integrator of powerful, flexible and scalable Video Visitation Systems that maximize facilities' investments by providing systems that can grow along with their needs. We design, install and support complete turnkey systems and we also modify and upgrade existing systems, including integrating software-only solutions with existing hardware. Using visitation software greatly improves efficiency and accuracy by automating policy management, scheduling and tracking.

Video Visitation eliminates security issues related to moving inmates between cellblocks and visitation rooms or courtrooms, and it does away with transfers of contraband made during face-to-face visits.

Visitation quality is improved and morale is enhanced, particularly when scheduling and automated cancellation features are utilized. No more lengthy waits for visitors who can now arrive at pre-determined times and can begin visits right away. No more arriving for visits that won't take place. No more pat downs for inmates. Often, visit periods are lengthened and inmates can visit with minors because public stations can be installed in non-secure areas. With remote visits, inmates can meet with those who are unable or unwilling to travel to the facility.

video visitation features



- Web-Based Scheduling by Staff (Public and/or Inmate Scheduling Optional)
- Hardware Automation
- JMS/OMS Interfacing
- Policy Management (Configurable Parameters)
- Automatic Conflict Checking
- Automatic Cancellation Notification (Via Email and/or Phone)
- Viewing and Interrupting
- Recording (Configurable)
- Reporting and Searching
- Public Check-In Application
- Visits from Remote Locations
- Revenue Production

system functionality

From select suppliers with their vast array of options, VISITTECH helps detention facilities choose which software and hardware best suits their needs and budgets. VISITTECH can then deploy new systems or modify existing systems.



hardware

Visitation Stations and servers/hubs vary greatly by manufacturer. Some include proprietary components that are unique to their particular system. Others use many “off the shelf” parts, for example, LCD monitors available at local computer supply or big box stores. That approach can reduce initial cost as well as ongoing maintenance expense.

Many hardware choices are available, including different monitor sizes, double handsets on public stations, low voltage to reduce installation costs, mobile stations, etc. Advanced equipment uses “standards-based” or H.323 IP Protocol equipment, allowing communication with many existing video conferencing systems already in use in courts, hospitals, police stations, etc.

software

The heart of every Video Visitation and/or Video Arraignment System is its software. One end of the spectrum includes programs that simply connect one station to another to conduct visits. The other end has comprehensive programs that not only manage visits, but also perform a range of other important functions. This could include scheduling visits in advance by checking for conflicts, inmate eligibility and availability of resources (in accordance with pre-determined visitation policies). Scheduling can be performed by approved staff and, if desired, by visitors and even inmates.

Other functionality includes viewing, pausing and interrupting visits in progress, recording all or selected visits under a variety of optional conditions, searching recorded visits using multiple criteria and easily saving visits to CDs. Visits can even take place from remote sites with optional revenue-production capabilities. There are many other features available now and countless more coming in the future.

accessories

VISITTECH can provide facilities with items related to video visitation systems, such as bolt-down stools, detention grade chairs, mobile carts for special areas such as medical wards, customized video arraignment stations and remote visitation kiosks.

extended service plans

Beyond the standard one or two year warranties, VISITTECH offers extended service plans, including complete or partial coverages tailored to facilities’ requirements.